

First National Banking Company Passport Club

presents...

Reflections of Italy

September 20 - 29, 2010



10 Days • 14 Meals: 8 Breakfasts • 1 Lunch • 5 Dinners



COLLETTE
VACATIONS



Reflections of Italy

Highlights... Rome • Colosseum • Assisi • Perugia • Siena • Florence • Chianti Winery
Venice • Murano Island • Lugano, Switzerland • Como

Per Person Rates: Double \$3,999; Single \$4,549; Triple \$3,969

Included in Price:

Cancellation Waiver and Insurance of \$200 per person, Air Taxes and Fees/Surcharges of \$140 (subject to increase until paid in full), Hotel Transfers, Round Trip Air from Memphis Airport

Day 1: Monday, September 20, 2010

Overnight Flight

Welcome to Italy, a land rich in history, culture, art and romance. Your journey begins with an overnight flight to Rome, "The Eternal City."

Day 2: Tuesday, September 21, 2010

Rome, Italy - Tour Begins

You arrive in Rome today. This evening, join your fellow travelers for a special welcome dinner at a popular local restaurant featuring regional delicacies and fine Italian wines. *Today dinner will be included.*

Day 3: Wednesday, September 22, 2010

Rome

This morning it's your choice! Perhaps a trip to Vatican City, with an optional tour to the Vatican Museums and St. Peter's Basilica* will be on your personal sightseeing list. **★ This afternoon, enjoy a locally guided panoramic tour of Rome featuring the impressive Piazza Venezia, the Circus Maximus, the Colosseum, the Arch of Constantine and the famous Trevi Fountain.★** *Today breakfast will be included.*

Day 4: Thursday, September 23, 2010

Rome - Assisi - Perugia - Umbria

★ LANGUAGE DISCOVERY:★ Today, your Tour Manager will help you discover the origin and history of the language(s) you will experience on your tour along with key words and phrases that will help you communicate with the locals. Travel to Assisi, birthplace of St. Francis. Take a guided walking tour of the old city, including the Basilica of St. Francis. Then

you are off to medieval Perugia, the historic capital of Umbria. Behold one of the grandest squares in Italy, the Piazza IV Novembre, and delight in the medieval palaces and ornate cathedrals. *Today breakfast and dinner will be included.*

Day 5: Friday, September 24, 2010

Umbria - Siena - Florence

★ A scenic journey through Tuscany's graceful low-lying hills brings you to the mystical city of Siena.★ You will be delighted by its narrow Gothic streets, magnificent palaces and historic Piazza del Campo. After a walking tour with a local expert, take some time to explore the medieval corners of Siena with its great shops and outdoor cafes. En route to Florence, visit a family-owned leather shop and learn the traditional Italian techniques of leather making. *Today breakfast and dinner will be included.*

Day 6: Saturday, September 25, 2010

Florence

★ In Florence, the "Cradle of Italian Renaissance," visit the world-famous Academy Gallery to see Michelangelo's incredible Statue of David.★ During your cultural tour of Florence, you'll also view the Cathedral of Santa Maria Del Fiore, the Palazzo Vecchio, and the Church of Santa Croce, burial place of Michelangelo, Galileo and Machiavelli. The remainder of the day is at leisure to enjoy this fascinating city on your own. *Today breakfast will be included.*

Day 7: Sunday, September 26, 2010

Florence - Venice

★ Start your day with a trip to a historic winery in the heart of the Chianti region with its very own 12th century castle. Learn about Tuscany's famous wines and enjoy a lunch filled with local specialties.★ This afternoon, journey through central Italy, crossing over the wooded Apennine Mountains toward the Valley of the Po. Enchanting Venice awaits with 117 tiny islands and its latticework of 150 canals and 400 bridges. *Today breakfast and lunch will be included.*

Day 8: Monday, September 27, 2010

Venice - Murano Island - Venice

★ Your day begins with a boat trip* (weather permitting) to Murano Island for an up-close glass making demonstration.★ Next, return to Venice and visit charming St. Mark's Square, the lively hub of the city's activity and events. A local expert will guide you on a walking tour of the area featuring St. Mark's Basilica, the Doge's Palace, the Bridge of Sighs, and the Clock Tower with its famous Moors. *Today breakfast and dinner will be included.*



**Day 9: Tuesday, September 28, 2010
Venice - Lugano, Switzerland - Como,
Italy - Milan Malpensa**

Today you travel to the picturesque Italian Lake district. Cross into Switzerland and the lakeside resort of Lugano to enjoy beautiful views of Lake Lugano with excellent shopping opportunities. Returning

to Italy, spend time in the elegant town of Como. Lake Como's charm is tied to its beautiful villas, lush gardens and spectacular views. Continue to Milan Malpensa for a farewell dinner celebrating the end of an unforgettable trip. *Today breakfast and dinner will be included.*

**Day 10: Wednesday, September 29, 2010
Milan Malpensa - Tour Ends**

Your tour ends in Milan Malpensa this morning. *Today breakfast will be included.*

YOUR ITINERARY AT A GLANCE

Day	1	Overnight Flight
Day	2,3	UNA Hotel Roma, Rome or Hotel Diana, Rome
Day	4	Hotel Sangallo Palace, Perugia or Dal Moro Gallery Hotel, Assisi
Day	5,6	Grand Hotel Mediterraneo, Florence
Day	7,8	Hotel Ai Mori D'Oriente, Venice or Hotel Principe, Venice
Day	9	Crowne Plaza Malpensa, Malpensa or Hilton Garden Inn Milan Malpensa, Malpensa

On some dates alternate hotels may be used.

Please Note:

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Single accommodations are limited and are available on a first come, first served basis.

*Due to the unpredictable nature of the events schedule at the Vatican, on certain dates it may be necessary to visit the Vatican Museums in the afternoon.

Vatican Museums are closed on Sundays and holidays that fall on Saturday.

Most national museums in Florence, including the Uffizi Gallery and the Academy, are closed on Mondays.

*On occasion, due to inclement weather, your boat trip to Murano Island may be substituted with a visit to a local glass factory in Venice.

This tour includes moderate physical activity. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected. Some of the most unique sightseeing can mean accessing locations that restrict motorcoaches, especially in historic areas. For your comfort, we recommend bringing walking shoes. If you require a walker or wheelchair, or have difficulty walking, you may not be able to access some of these areas and may want to consider an alternate Collette vacation. Our travel counselors can provide additional information or assistance to help you determine the perfect trip for you.

For more information contact

Ruth Rogers • First National Banking Company • (870) 257-3262

IMPORTANT RESERVATION INFORMATION

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 20% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 40% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 25% of total price. For cancellation between 60-31 days prior to departure: 50% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 40% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 75% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 50% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour



Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because neither maintains any control over the personnel, equipment, or operations of these suppliers, Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette. Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. They reserve the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the promotional purposes of Collette. Arbitration - I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law.

Payment of the deposit to Collette constitutes acceptance of these terms and conditions.

Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.