

# First National Banking Company

*presents...*

## New York City Holiday

December 5 - 9, 2011



**5 Days • 4 Meals: 1 Breakfast • 1 Lunch • 2 Dinners**



**COLLETTE**  
VACATIONS



## New York City Holiday

**Highlights...**Greenwich Village • Wall Street • Christmas Spectacular at Radio City Music Hall  
Statue of Liberty • Ellis Island • Metropolitan Museum of Art • Broadway Show

**Per Person Rates: Double \$2,899; Single \$3,999; Triple \$2,869 \* (see terms)**

**Included in Price:**

Round Trip Air from Memphis International, Air Taxes and Fees/Surcharges of \$50 (subject to increase until paid in full),  
Cancellation Waiver and Insurance of \$60 per person, Hotel Transfers

**Day 1: Monday, December 05, 2011  
New York City, New York  
Tour Begins**

“Start spreading the news,” because today you arrive in America’s most exciting metropolis, New York City, for a getaway that’s filled with shopping, sightseeing, endless entertainment and holiday cheer.

**Day 2: Tuesday, December 06, 2011  
New York City**

A local guide leads you on a fascinating tour of the “Big Apple.” You’ll see **Greenwich Village, the Wall Street district, Chinatown, the Empire State Building, United Nations, the Chrysler Building, and other time-honored landmarks.** A memorable visit to Ground Zero is sure to be a moving moment. Your tour ends in Little Italy, where you will enjoy lunch at one of the area’s most famed restaurants. Today’s highlight is Radio City Music Hall and the incredible Christmas Spectacular featuring the high-

kicking Rockettes. *Today lunch and dinner will be included.*

**Day 3: Wednesday, December 07, 2011  
New York City**

This morning, enjoy breakfast at a local eatery before embarking on a voyage to Ellis Island where you’ll see the Statue of Liberty up close! More than 12 million people passed through Ellis Island on journeys of immigration. Since 1886, “Lady Liberty” has welcomed immigrants and visitors to New York Harbor. Created as a token of friendship between the U.S. and France, the Statue of Liberty has become a global symbol of freedom. **Spend your afternoon visiting the world-renowned Metropolitan Museum of Art and explore its thought-provoking exhibits and vital collections.** The remainder of your day is at leisure for you to take advantage of New York’s fabulous shopping! *Today breakfast will be included.*

**Day 4: Thursday, December 08, 2011  
New York City**

This morning, discover “the city that never sleeps” at your own pace during some free time. Your Tour Manager will have plenty of suggestions for great ways to spend your time. Maybe you’d enjoy a spree at some of the world’s most famous department stores including Macy’s, Bloomingdale’s and Saks Fifth Avenue. **This afternoon you venture to the exhilarating Times Square to take your seat for an included Broadway show!** Tonight, enjoy a delicious dinner as you bid farewell to your fellow passengers! *Today dinner will be included.*

**Day 5: Friday, December 09, 2011  
New York City - Tour Ends**

Your tour ends with many pleasant memories of your exciting tour of fabulous “New York, New York” during the holiday season.



### YOUR ITINERARY AT A GLANCE

Day	1 - 4	Sheraton Hotel and Towers, New York, NY
On some dates alternate hotels may be used.		

**Please Note:**

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Day of the Broadway show and performance selection is subject to change.

Some Broadway performances may not be suitable for children; please inquire at time of booking.

Due to ticket availability, the day of the Radio City Music performance is subject to change.

When booking a triple room, please note that it will have two double beds. Due to fire safety regulations, a roll away bed cannot be brought into the room.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

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**For more information contact**

**Ruth Rogers • First National Banking Company • (870) 257-3262**

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## IMPORTANT RESERVATION INFORMATION

### IDENTIFICATION

#### Travel within USA

All airlines will ask for identification when you check-in. It is recommended that you carry a passport if you have one. A driver's license (with a photo I.D.) is also acceptable for domestic flights.

**\*Airline Charges: Airline Fuel Surcharges:** Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

**Taxes and Fees:** Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

**Checked Baggage Charges:** Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

**Consumer Protection Plans:** Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

**Responsibilities:** Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

First deposit of \$310 (which includes cancellation waiver and insurance) per person due upon reservation.

\*Reservations are made on a first come, first serve basis.

Reservations made after the seat reduction date of 8/5/2011 are based upon availability.

Final payment due by 10/6/2011.

**Make checks payable to:** First National Banking Company

**For Reservations Contact:** First National Banking Company (870) 257-3262  
Attn: Ruth Rogers  
10 Santee  
Cherokee Village, AR 72529-3012



**Please Print Your Name Exactly As It Appears On Your Government Issued Travel Document (Passport or Drivers License):**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Date of Birth: \_\_\_\_\_ Nickname (as you may prefer to be addressed): \_\_\_\_\_

**Rooming With:**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Date of Birth: \_\_\_\_\_ Nickname (as your guest may prefer to be addressed): \_\_\_\_\_

Your Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_

**Emergency**

**Contact Name:** \_\_\_\_\_ Telephone: ( ) \_\_\_\_\_ Relationship: \_\_\_\_\_

Deposit Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Please advise your departure airport for this tour: \_\_\_\_\_

Air Seat Request \_\_\_\_\_ Aisle \_\_\_\_\_ Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations: \_\_\_\_\_ Smoking \_\_\_\_\_ Non-Smoking (Collette Vacations cannot guarantee your preference)

\*Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.

If paying by credit card, please complete the attached authorization form.

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[www.ColletteVacations.com](http://www.ColletteVacations.com)

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional payment, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up** to 8/5/2011. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from a passenger's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the passenger who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling passenger will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



**COLLETTE  
VACATIONS**

**180 Middle Street  
Pawtucket, RI 02860  
Phone: 1-800-944-3349 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to First National Banking Company. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

**CREDIT CARD AUTHORIZATION FORM**

BOOKING NUMBER: 464742  
DEPARTURE DATE: December 5, 2011

TOUR: New York City Holiday  
GROUP NAME: First National Banking Company

Name of Passenger:  
Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on drivers license) (Jr., Sr.)

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_  
(as it appears on your credit card statement)

Cardholder Phone: \_\_\_\_\_

Credit Card Type:  American Express  Discover  MasterCard  Visa

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Amount to be charged: \$ \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

**First National Banking Company**  
Attn: Ruth Rogers  
10 Santee  
Cherokee Village, AR 72529-3012

Or by Fax to: (870) 257-5050